



Tailor-made Services at the Airport



Everything you need while planning your travel is available at one address!



Providing services like a private travel agency, TAV “primeclass” offers you a single-point-of-contact to render a wide-range of customized travel services including car rental, private chauffeur transfer, meet & greet at the airport with flowers.

The Privilege Our Customers Deserve



TAV "primeclass" offers exclusive Assist-CIP-VIP assistance service at the airports before and after flight through its professional team of employees and a wide range of other services during flight to present a comfortable and privileged travel experience.

TAV "primeclass" combines Turkish hospitality and professionalism and provides service to the passengers who prefer comfort and speed, expect privilege and require special attention (disabled, unaccompanied child, transit passengers, etc.).

Assist Service

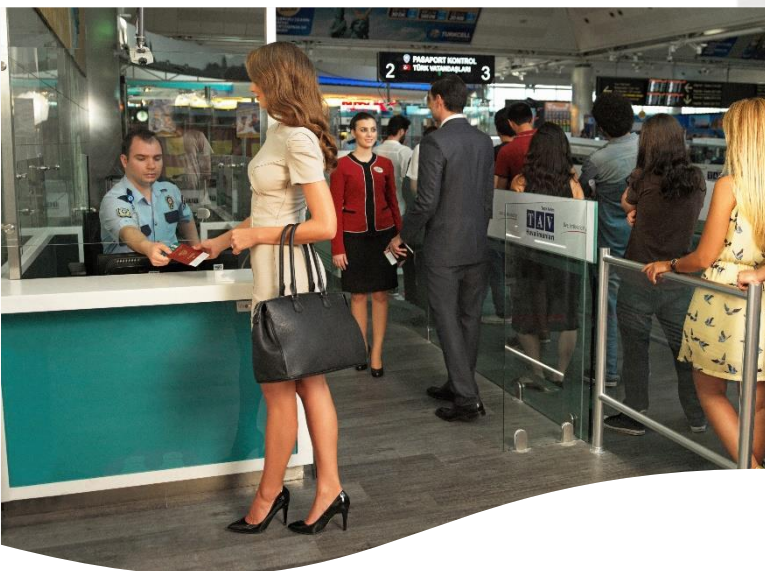
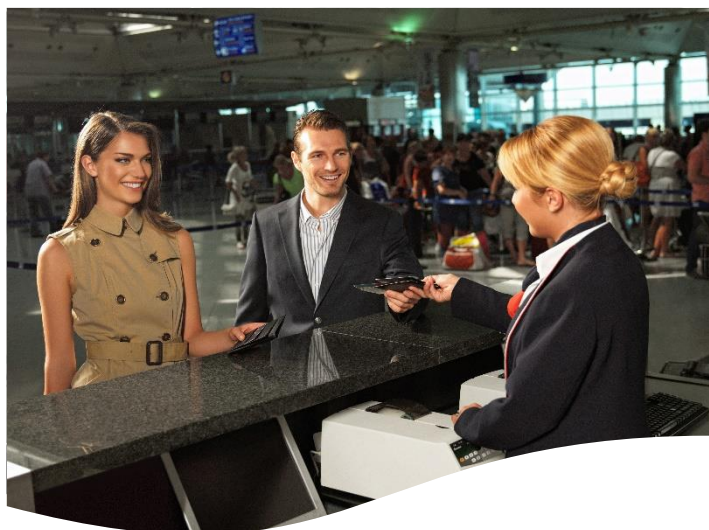


Guests are greeted at the airport by TAV "primeclass" personnel.



Luggage is carried by porters during the outbound journey.

After going through the exclusive TAV "primeclass" security point, all check-in transactions are completed at contracted airlines' Business counters in the company of CIP personnel.



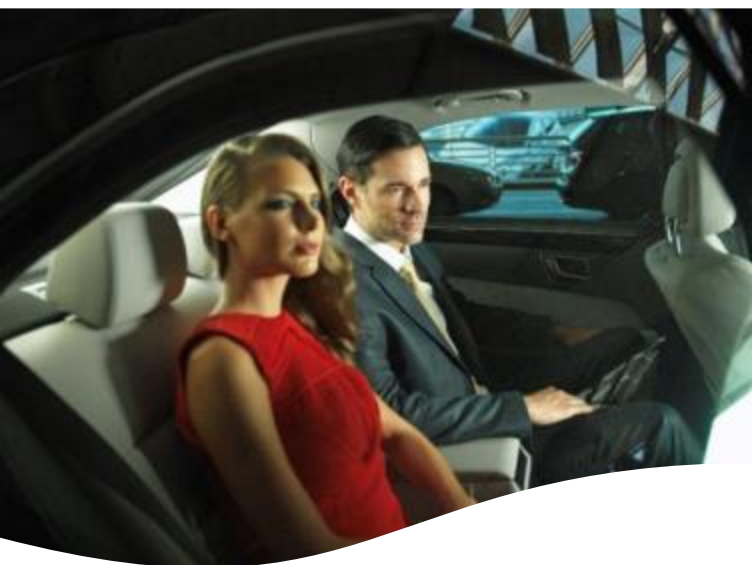
The service is completed after passengers are accompanied to the passport / security point by TAV "primeclass" personnel.

Assist Service



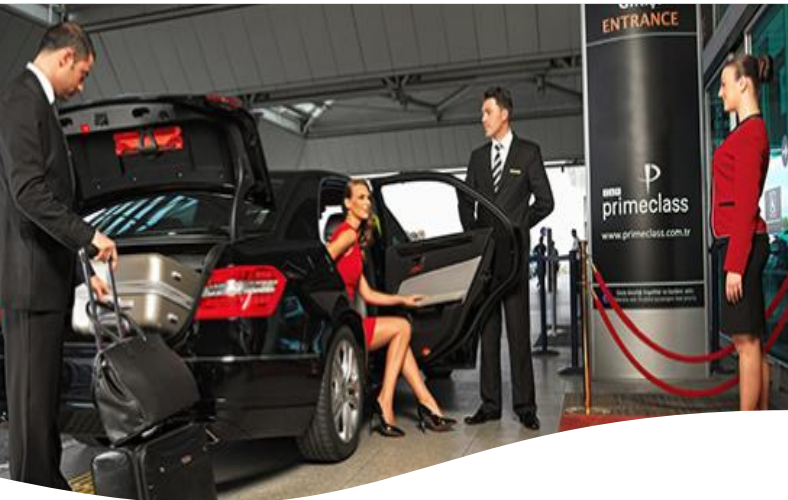
Guests can use the lounge to relax and rest in a peaceful environment upon request against a certain fee. They can continue working in an office environment, use the internet and enjoy the unlimited and delicious complimentary snacks while reading or watching TV.

During arrival, TAV "primeclass" privilege starts with the greeting of guests by an hostess and a porter at the flight gate.



When required, visa transactions are completed in the company of the CIP personnel. After passing the passport control point, then the guests are assisted to meet their contact persons or transferred to the requested address.

CIP Service



Guests are greeted at the airport by TAV "primeclass" personnel.

Luggage is carried by porters during the outbound journey. After going through the exclusive TAV "primeclass" security point, flight transactions are completed at contracted airlines' Business counters in the company of CIP personnel. Passport / security transactions are also handled quickly at the exclusive pass point.



Guests enjoy a stress-free shopping through the personnel assistance service, using the private TAV "primeclass" privileged payment points allocated for them.



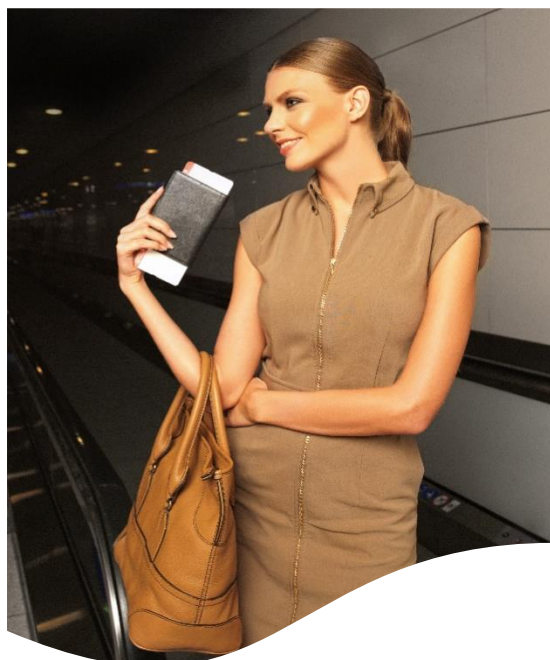
Comfort

CIP Service



Guests can use the lounge to relax and rest in a peaceful environment. They can continue working in an office environment, use the internet and enjoy the unlimited and delicious complimentary snacks while reading or watching TV.

During arrival, TAV "primeclass" privilege starts with the greeting of guests by an hostess and a porter at the flight gate.



When required, visa transactions are completed in the company of the CIP personnel. Control transactions are handled promptly at the private passport control points and then the guests are assisted to meet contact persons or transferred to the requested address.

Transfer



**Travelling has never been
this comfortable...**



**Private chauffeur-driven transfer services from the city to the
airport are offered for 60€ + VAT.**

**The transfer service is valid in Istanbul, Ankara, Izmir and Milas
Bodrum and operates between a city address and the airport.**

and many more...



TAV “primeclass” also presents passengers privileges and saves them time with wide range of alternative solutions it offers inside and outside the airport in order to meet all their requirements during traveling.

- **Apron Transfer:** Greeted at the gate of the aircraft by special apron vehicles, “primeclass” passengers continue enjoying the comfort as they are transferred from the apron to the boarding gate. Apron transfer service is available at contracted airlines’ flights at Ankara Esenboğa, İzmir Adnan Menderes and Bodrum Airports.
- **Transfer:** Address – airport – address transfers are offered in chauffeur-driven VIP vehicles.
- **Rent-A-Car:** Regular or chauffeur driven car rental options with its wide fleet of vehicles.
- **Flower:** Offering the most practical solutions for passengers who would like to give flowers during arrivals or departures.

VIP Service



FLIGHT PLEASURE FIT FOR THE KINGS AND QUEENS



Operated by TAV, General Aviation Terminals, the most special gateways of Turkey from the four big cities namely Izmir and Bodrum started to offer VIP service to its passenger prior to and after their flights!

All flight transactions related to domestic and international scheduled flights are handled in these special terminals, regardless of the airline company, to crown the travel comfort by your privilege.

VIP Service



Our guests are greeted at the entrance of General Aviation Terminal by TAV "primeclass" personnel prior to their flights.



Their luggage is taken by the porters and all control transactions such as passport, customs, etc. are handled in the lounge in the company of exclusive assistance.

Our guests are transported to the aircraft by VIP vehicles in the company of our personnel 20 minutes prior to the departure time. .



VIP Service



The guests who requested arrival services are greeted by our personnel at the gate of the aircraft, and transported to the special terminal by exclusive VIP vehicles.

After completing passport and customs transactions, their luggage is delivered in the lounge. When required, visa transactions are completed in the company of our personnel.



The guests are brought together with their greeters at the exit of the terminal or transported to the designated address.

Privilege

Ankara Esenboğa Airport



CIP Service - Domestic & International Terminal		
1 Person		
Departure Service		47 €
Arrival Service		37 €
Departure - Arrival Service		74 €
Transfer *		60 €
Transfer from the Aircraft to the Terminal **		55 €
Lounge - Domestic & International Terminal		
	First Admission	4 Hours and more
	1 person	
"primeclass" Lounge Domestic Terminal	30 €	10 €
Comfort Lounge International Terminal	30 €	10 €

- The porter service is'nt provided.
- The transfer charges are per vehicle basis and valid within 80 km range. Luxurious and comfortable vehicles are provided for transfers.

** Aircraft terminal transfer (apron transfer) service is only available if the aircraft of the contracted airlines in open park position. The prices are charged per person basis.

*** Bookings for CIP Service shall be made at least 72 hours prior to flight. Confirmation of sales department is required as all booking requests are subject to availability. primeclasssales@tav.aero

Izmir Adnan Menderes Airport



CIP Service - Domestic & International Terminal		
1 Person		
Departure Service		47 €
Arrival Service		37 €
Departure - Arrival Service		74 €
Transfer *		60 €
Transfer from the Aircraft to the Terminal **		55 €
Izmir Airport- Çeşme Transfer		115 €
VIP Service - Domestic & International Terminal***		
Departure Service		375 €
Arrival Service		375 €
Departure - Arrival Service		750 €
Lounge - Domestic & International Terminal		
	First Admission Fee for Paying Customers (Including VAT)	4 Hours and more
	1 person	
"primeclass" Lounge Domestic Terminal	30 €	10 €
"primeclass" Lounge International Terminal	30 €	10 €

- The porter service is'nt provided.
- The transfer charges are per vehicle basis and valid within 80 km range. Luxurious and comfortable vehicles are provided for transfers.
- ** Aircraft terminal transfer (apron transfer) service is only available if the aircraft of the contracted airlines in open park position. The prices are charged per person basis.
- *** Bookings for VIP Service shall be made at least 72 hours prior to flight. Confirmation of sales department is required as all booking requests are subject to availability. primeclasssales@tav.aero



primeclass

Milas Bodrum Airport

CIP Service - Domestic & International Terminal

1 Person

Departure Service	47 €
Arrival Service	37 €
Departure - Arrival Service	74 €
Transfer *	60 €
Transfer from the Aircraft to the Terminal **	55 €
İzmir Airport- Çeşme Transfer	115 €

VIP Service - Domestic & International Terminal***

Departure Service	375 €
Arrival Service	375 €
Departure - Arrival Service	750 €

Lounge - Domestic & International Terminal

	First Admission Fee for Paying Customers (Including VAT)	4 Hours and more
	1 person	
"primeclass" Lounge Domestic Terminal	30 €	10 €
"primeclass" Lounge International Terminal	30 €	10 €

* The porter service is'nt provided.

* The transfer charges are valid within 80 km range. Luxurious and comfortable vehicles are provided for transfers.

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Service Conditions



- Prices are given per person basis, excluding VAT (18%).
- *Corporate rates are available by agreement for CIP Services. For further information please send an e-mail to info@primeclass.com.tr*
- *As per our service procedure, an extra charge of 25% will be applicable for bookings made within 24 hours of the flight time.*
- *These prices are individual charges for CIP Service; a different price scheme is applicable for groups of 5 or more travelling at the same aircraft.*
- *For VIP services, booking changes to existing reservations made within 48 hours prior to the flight, if it is approved (after the evaluation of operational load), are subject to 25% surcharge.*
- CIP Services are free for children up to 6 years old who are accompanied by an adult, while children between the age of 7 and 12 get 50% discount.
- Assist Services are free for children up to 6 years old who are accompanied by an adult, over 6 years are charged.
- VIP Services are free for babies up to 2 years old who are accompanied by an adult, over 2 years are charged.
- *For transit VIP Services, maximum connection time between transit flights shall be 2 hours.*
- *VIP service is available at Izmir and Bodrum General Aviation Terminals. (Catering fee is included in the service price, which is provided at Bodrum General Aviation Terminal.)*



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ISTANBUL - ANKARA - IZMIR - BODRUM

TBILISI - BATUMI - SKOPJE - OHRID- ENFIDHA - MEDINE- JEDDAH- MUSCAT

RIGA - STUTTGART - MUNICH - FRANKFURT - LEIPZIG - BREMEN - SANTIAGO

TAV Operation Services Co.